

November 2024

VITA/TCE Quality Site Requirement Alert

QSRA 2025-02 Quality Training Recordings

Purpose

Providing VITA/TCE volunteers with external links to access recordings of Form 13614-C Overview and Job Aid Training and Intake/Interview and Quality Review Training from October 2024.

Issues Identified

SPEC updated its training delivery method based on feedback from SPEC employees and partners. Due to systemic issues with MS Teams, some viewers outside the IRS had trouble accessing the trainings.

SPEC rerecorded the sessions to ensure external viewers can access the trainings. Please access the links below to view the recording:

[Form 13614-C Overview and Job Aid Training](#)

[Intake/Interview and Quality Review Training](#)

Message for VITA/TCE Volunteers and Coordinators

Please review the recordings for Form 13614-C Overview and Job Aid Training and Intake/Interview and Quality Review Training from October 2024. The links are above.

Please direct questions about this QSRA to your SPEC relationship manager.

Thank you for your time and service to your communities preparing free tax returns through the VITA/TCE program.