



A dialogue on future perspectives

*2016 SOI Consultants Panel Meeting
June 2016*



Canada Revenue
Agency

Agence du revenu
du Canada

Canada 

Objective

- Engage in an interactive dialogue on:
 - *the administration of external requests in the current open government environment*
 - *Exploring best practices for managing the future*

External Requests

- Value of taxation statistics
- Basic service offering
- Opportunities and limitations of the open government model
- Tailored offerings and public service principles
- Service delivery model and data governance
- Speaking with one voice
- Managing risks of residual disclosure

Managing the Future

- A challenging balancing act

- Changing landscape: *What are the far-reaching impacts?*
 - New Expectations
 - Skills Shift
 - Research and Development
 - Service models

- Creating the conditions for success
 - Be deliberate and vocal
 - Plan it
 - Be disciplined and accountable
 - Foster curiosity
 - Collaborate
 - Reach out
 - Monitor and report